This form summarizes the requirements in Order No. 01-182. Each Permittee must complete this form in its entirety, except for those requirements applicable only to the Principal Permittee. Only report activities that were performed during the previous fiscal year. Upon completion, this form shall be submitted to the Principal Permittee, by the date specified by the Principal Permittee, for inclusion in the unified Annual Storm Water Program Report. Attachments should be included where necessary to provide sufficient information on program implementation.

The goals of this Report are to: 1) concisely document implementation of the Storm Water Quality Management Program (SQMP) during the past fiscal year; 2) evaluate program results for continuous improvement; 3) to determine compliance with Order 01-182; and 4) to share this information with other Permittees, municipal decision makers, and the public.

!	YOU MUST FILL OUT ALL THE INFORMATION REQUESTED Do not leave any of the sections blank.
N/A	If the question does not apply to your municipality, please indicate N/A in the space provided and provide a brief explanation
U	If the information requested is currently unavailable, please indicate U in the space provided and give a brief explanation.

This Report Form consists of the following sections:

SECTION	PAGE
I. Program Management	2-5
II. Receiving Water Limitations	6
III. SQMP Implementation	6-8
IV. Special Provisions	8
IV.A. Public Information and Participation Program	8-16
IV.B. Industrial/Commercial Facilities Program	17-20
IV.C. Development Planning Program	21-25
IV.D. Development Construction Program	26-28
IV.E. Public Agency Activities Program	28-38
IV.F. IC/ID Elimination Program	39-43
V. Monitoring	44
VI. Assessment of Program Effectiveness	44
VII. Certification	45

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Reporting Year 2011-2012

I.	Program	Management
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A. Permittee Name: CITY OF WEST HOLLYWOOD

B. Permittee Program Supervisor: PAUL AREVALO

Title: CITY MANAGER

Address: 8300 SANTA MONICA BLVD.

City: **WEST HOLLYWOOD** Zip Code: **90069-6216** Phone: **(323) 848-6400** Fax: **(323) 848-6564**

C. In the space below, briefly describe how the storm water program is coordinated within your agency's departments and divisions. Include a description of any problems with coordination between departments. To facilitate this, complete the Table 1.

The Engineering/Environmental Services Division of the Department of Public Works takes the lead for the implementation of the City of West Hollywood's NPDES program. Activities are primarily coordinated with Building, Planning, Public Safety, Code Compliance and Street Maintenance as well as the City's contracted environmental consultant, John L. Hunter & Associates.

TABLE 1 - Program Management

Storm Water Management Activity	Division/Department	# of Individuals Responsible for Implementing
1. Outreach & Education	Environmental Services, Recreation, Public Safety, Public Information Office/Web Manager & Environmental Consultant.	6
2. Industrial/Commercial Inspections	Environmental Services, Environmental Consultant & LA County DPW-Industrial Waste	3
3. Construction Permits/Inspections	Environmental Services, Environmental Consultant and Building and Safety.	4
4. IC/ID Inspections	Environmental Services, Environmental Consultant, Code compliance, Engineering, Street Maintenance, LA County DPW	6
5. Street sweeping	Contractor (Supervised by Street Maintenance Division.)	Contractor +1
6. Catch Basin Cleaning	Contractor (Supervised by Engineering Division)	Contractor + 1
7. Spill Response	Supervised by Street Maintenance Division	Contractor + 1
8. Development Planning (project/SUSMP review and approval)	Environmental Services, Environmental Consultant & Building and Safety/Planning Division	3
9. Trash Collection	Contractor (Supervised by Environmental Services)	2

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		Attachment U-4
D.	Staff a	and Training
		n a summary of staff training over the last fiscal year. This shall include the name, department, type of training, and date of training.
E.	1. If no,	et Summary Does your municipality have a storm water utility? Yes \(\subseteq \ \ \text{No } \infty describe the funding source(s) used to implement the requirements of No. 01-182.
	•	General Fund Sewer Assessment District Gas Tax Inspection Fees Charged to Businesses Applicant/Developer Plan Check Fees for SUSMP/SWPPP Approvals Plan Check Fees for Construction Mitigation Plans Encroachment Permit Fees
	 3. 4. 	Are the existing financial resources sufficient to Yes No accomplish all required activities? Complete Table 2 to the extent that accurate information is available (indicate U in the spaces where the information is unavailable), and report any supplemental dedicated budgets for the same categories on the lines below the table. List any additional state/federally funded projects related to storm water.
	•	Used Oil Grant- California Integrated Waste Management Board Bottles and Cans Recycling Grant-California Department of Conservation

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TABLE 2

Program Element	Expenditures in Previous Fiscal Year	Estimated Amount Needed to implement Order 01-182
Program management Administrative costs Capital costs	\$45,000	\$225,000
2. Public Information and Participation a. Public Outreach/Education • LA County PPP- \$5000 • Env. Booklet/SHARPS- \$20,500 • Used Oil (KJ Services) - \$3000 b. Employee Training(John L. Hunter & Associates and InHouse City Staff) c. Corporate Outreach d. Business Assistance	\$35,000	\$175,000
Industrial/Commercial inspection/ site visit activities	\$38,500	\$192,500
4. Development Planning	\$6,000	\$30,000
Development Construction a. Construction inspections	U	U
 6. Public Agency Activities a. Maintenance of structural and treatment control BMPs b. Municipal street sweeping c. Catch basin cleaning d. Trash collection/recycling e. Capital costs f. Other 	a. \$5,000 b. \$75,000 c. \$30,000 d. \$40,000 e. \$45,000 f. \$15,000	\$1,050,000
7. IC/ID Program a. Operations and Maintenance b. Capitol Costs	\$35,000	\$175,000
8. Monitoring	\$51,138	\$150,000
9. Other	\$96,000	\$480,000
10. TOTAL	\$516,638	\$2,477,500

List any supplemental dedicated budgets for the above categories:

N/A	

List any activities that have been contracted out to consultants/other agencies:

- Have executed 3 MOA's with City of Los Angeles for monitoring of metals, toxics and bacteria in Ballona Creek.
- NPDES inspections of food related, automotive commercial businesses, etc. contracted through John L. Hunter and Associates as needed.

III.

II.	Receiving	Water	Limitations ((Part 2)	١

	Ū	,		
A.	dischar a cond applica *Note-dated Minforma Bay be particu would exceed the LAI no resp	u aware, or have you been notified, of any rges from your MS4 that cause or contribute to ition of nuisance or to the violation of any able water quality standards? The City of West Hollywood did receive a letter March 29, 2012 from the LARWQCB, requesting ation regarding the water quality at Santa Monica aches (bacteria). The letter did not identify any lar discharges from West Hollywood, which have been the cause of any observed lances. The City responded in writing, in full to RWQCB on April 24, 2012. As of June 30, 2012 – bonse or additional requests have been received City from the LARWQCB regarding this matter.	Yes 🗌	No 🖂
B.	from yo	e Regional Board notified you that discharges our MS4 are causing or contributing to an dance of water quality standards?	Yes 🗌	No ⊠
C.	 If you answered Yes to either of the above questions, you Receiving Water Limitations (RWL) Compliance Report. T include the following: 			
	1.	A description of the pollutants that are in exceed analysis of possible sources;	lance and a	n
	2.	A plan to comply with the RWL (Permit, Part 2);		
	3.	Changes to the SQMP to eliminate water quality	exceedanc	es;
	4.	Enhanced monitoring to demonstrate compliance	e; and	
	5.	Results of implementation.		
SQMF	Implen	nentation (Part 3)		
A.	additio	our agency implemented the SQMP and any nal controls necessary to reduce the discharges utants in storm water to the maximum extent able?	Yes ⊠	No 🗌
B.	control your ag condition being i	agency has implemented additional or different s than described in the countywide SQMP, has gency developed a local SQMP that reflects the ons in its jurisdiction and specifies activities mplemented under the appropriate elements ped in the countywide SQMP?	Yes 🗌	No 🗵

C.	Describe the statu	s of developing	a local SQMP	in the box below.
	Docorros tiro otata	o o. ao i o.opg	a 100a. 0 a	III IIIO DON DOIOIII

The City follows the countywide model program SQMP.				
D.	coun	olicable, describe an additional BMP, in addition to those in the tywide SQMP, that your city has implemented to reduce pollutants in water to the maximum extent practicable.		
porous	s pave	ations, catch basin debris excluders for heavily traveled arterials, ment parking lot, daily street sweeping and hand pick-up of litter, as" for priority businesses, etc.		
E.	Wate	ershed Management Committees (WMCs)		
	1.	Which WMC are you in? Ballona Creek		
	2.	Who is your designated representative to the WMC? Sharon PerIstein, City Engineer		
	3.	How many WMC meetings did you participate in last year? 3 (All)		
	4.	Describe specific improvements to your storm water management program as a result of WMC meetings.		
		Nothing specific at this time.		
	5.	Attach any comments or suggestions regarding your WMC. N/A. Nothing at this time.		
F.	Storr	m Water Ordinance		
	1.	Have you adopted a storm water and urban runoff ordinance to enforce all requirements of Order 01-182? Yes ⊠ No □		
		If not, describe the status of adopting such an ordinance. N/A		

	2.	If yes, have you already submitted a copy of the ordinance to the Regional Board? If not, please attach a copy to this Report.	Yes ⊠	No 🗌
	3.	Were any amendments made to your storm water ordinance during the last fiscal year? If yes, attach a copy of amendments to this Repo	Yes □ rt.	No 🛚
G.	Disc	harge Prohibitions		
	1.	List any non-storm water discharges you feel she regulated:	ould be fur	ther
		None at this time.		
	2.	List any non-storm water discharges you feel she and provide an explanation for each:	ould be exe	empt,
		None at this time.		

IV. Special Provisions (Part 4)

A. Public Information and Participation (Part 4.B)

In addition to answering the following questions, attach a summary of all storm water education activities that your agency conducted or participated in last year.

- 1. No Dumping Message
 - a) How many storm drain inlets does your agency own? **15 out of** an estimated **500** inlets. **Majority are County owned.**
 - b) How many storm drain inlets were marked with a no dumping message in the last fiscal year? All are marked.
 - c) What is the total number of storm drain inlets that are legibly marked with a no dumping message? All are legible.

If this number is less than the number in question 1.b, describe why all inlets have not been marked, the process used to implement this requirement, and the expected completion date.

		,		
		N/A		
	d)	How many public access points to creeks, char water bodies within your jurisdiction have been dumping signage in the past year? None. The Channels or other water bodies within our jurisdiction	posted with ere are no	no
		Describe your agency's status of implementing by the date required in Order No. 01-182.	this require	ment
		N/A. The City does not have access points to or other bodies of water.	creeks, cha	innels
2.	Rep	porting Hotline		
	a)	Has your agency established its own hotline for reporting and for general storm water management information?		No ⊠
	b)	If so, what is the number? The LA County Halong with Environmental Services at (323) a number is not technically a hotline, as the Care received.	848-6404. C	City
	c)	Is this information listed in the government pages of the telephone book?	Yes ⊠	No 🗌
	d)	If no, is your agency coordinated with the countywide hotline? N/A	Yes 🗌	No 🗌
	e)	Do you keep record of the number of calls received and how they were responded to?	Yes ⊠	No 🗌
	f)	How many calls were received in the last fiscal Approximately 100+ calls received. (Valid co All calls are tracked by the City's Code Com	mplaints o	
	g)	Describe the process used to respond to hotline	e calls.	_
		Calls referred to the City by the County are re 24 hours. Due to the small area of the City of square miles, we normally have immediate no discharges from constituents or field staff. Ci to Code Compliance or Public Works Inspects action if commercial or construction site. For items, such as a battery in the street, Street N removes immediately.	less than 2 patification of ty calls are or for immediated abandones	f sent diate d

	h)	Have you provided the Principal Permittee with your current reporting contact information?	Yes ⊠	No 🗌
	i)	Have you compiled a list of the general public reporting contacts for all Permittees and posted it on the www.888CleanLA.com web site (<i>Principal Permittee only</i>)? If not, when is this scheduled to occur? N/A	Yes 🗌	No 🗌
3.	Out	reach and Education		
	a)	Describe the strategy developed to provide outres materials to target ethnic communities. Include a why each community was chosen as a target, how effectiveness will be determined, and status of im (Principal Permittee only)	n explanat w program	tion of
		N/A		
	b)	Did the Principal Permittee organize quarterly Public Outreach Strategy meetings that you were aware of? How many Public Outreach Strategy meetings did	Yes ⊠ d your age	No 🗌 ncy
		participate in last year? 4 (All) Explain why your agency did not attend any or all meetings.	of the org	anized
		All meetings were attended.		
	_	Identify specific improvements to your storm wate program as a result of these meetings:	r educatio	n
		Nothing specific at this time.		
	Г	List suggestions to increase the usefulness of qua	arterly med	etings:
		Nothing at this time.		

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N/A

If quarterly Public Outreach Strategy meetings were not organized, explain why not and when this requirement will be implemented (*Principal Permittee only*).

c)	Approximately how many impressions were made last year on the general public about storm water quality via print, local TV, local radio, or other media? LA County reports >100 million impressions from media buys throughout the storm water program. Locally, estimate ~10,000 impressions.
d)	Describe efforts your agency made to educate local schools on storm water pollution.
	The Westside Cities (West Hollywood, Beverly Hills and Culver City) provided urban runoff/pollution prevention information to local school children through local events that were held in all three cities throughout FY 2011/12. Stormwater related coloring sheets (w/ crayons when available), environmental puzzles, Frisbees, etc. were distributed, along with informational handouts and brochures.
e)	Did you provide all schools within each school district in Los Angeles County with materials necessary to educate a minimum of 50 percent of all school children (K-12) every 2 years on storm water pollution (Principal Permittee only)? Yes No If not, explain why.
	N/A
f)	Describe the strategy developed to measure the effectiveness of in-school educational programs, including assessing students' knowledge of storm water pollution problems and solutions before and after educational efforts (<i>Principal Permittee only</i>).
	N/A

For Permit Years 2-5, attach an assessment of the effectiveness of in-school storm water education programs.

g)	What is the behavioral change target that was developed based on sociological data and other studies (<i>Principal Permittee only</i>)?
	N/A
	If no target has been developed, explain why and describe the status of developing a target.
	N/A
	What is the attack of mosting the toront but the and of Very 50
	What is the status of meeting the target by the end of Year 5?
	N/A

4.	Pollutant-S	pecific (Outreach
----	-------------	-----------	----------

	1) Contractors and Developers – The City di	stributes	
d)	Describe how your agency has made outreach to the general public, schools, community group developers, etc		
c)	Did your agency help distribute pollutant- specific materials in your city?	Yes ⊠	No 🗆
b)	Did your agency cooperate with the Principal Permittee to develop specific outreach programs to target pollutants in your area?	Yes ⊠	No 🗆
a)	Attach a description of each watershed-specific that your agency developed (<i>Principal Permitte</i> pollutants listed in Table 1 (Section B.1.d.) mus	e only). All	Ü
PO	liutant-Specific Outreach		

- Construction Manual "Working for a Cleaner Bay"
- 2) Pet waste tip cards sent to neighborhoods/constituents reporting pet waste discharges. (English/Spanish)
- 3) "Recycle, Reduce, Reuse Recycling Guide" distributed to about ~900 people at West Hollywood Kids Fair 2012
- 4) Premiums for used oil recycling (shop rags & oil containers) distributed at community events, car shows, California Coastal Clean-Up Day (Heal the Bay), etc.
- 5) "Sidewalk, Patio and Parking Lot Cleaning for Commercial Businesses"- Brochure to business owners; also posters in English/Spanish.
- * At each community event, staff engage booth visitors in conversation about the environment, and how small changes in their daily habits can have a positive effect on the environment. Emphasis is placed upon keeping the storm drains clean by not allowing fertilizers and pesticides to wash into the gutters. We remind people to pick up after their pets, pick-up litter and to not allow automotive fluids or paints into the storm drains. These community based, social marketing methods have proven effective in both modifying behavior, as well as involving booth visitors in the health and beauty of their community.

5. Businesses Program

a)	Briefly describe the Corporate Outreach Program that has been
	developed to target gas stations and restaurant chains (Principal
	Permittee only).

N/A			

6.

b)	How many corporate managers did your agency (Principal Permittee only) reach last year? N/A
c)	What is the total number of corporations to be reached through this program (Principal Permittee only)? N/A
d)	Is your agency meeting the requirement of reaching all gas station and restaurant corporations once every two years (Principal Permittee only)? If not, describe measures that will be taken to fully implement this requirement.
	N/A
e)	Has your agency developed and/or implemented a Business Assistance Program? Yes ⊠ No □
	If so, briefly describe your agency's program, including the number of businesses assisted, the type of assistance, and an assessment of the program's effectiveness.
	The City's Business Assistance Program often centers around
	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event.
	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event.
ne	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event. d you encourage local radio stations and wspapers to use public service announcements? Yes No
ne [,] Hov	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event. If you encourage local radio stations and wspapers to use public service announcements? Yes No many media outlets were contacted? ~1-4
How White Local 2008/0 storm encou	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event. If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers or radio stations and encourage local radio stations and wspapers or radio stations ran them? If you encourage local radio stations and wspapers or radio stations and wspapers or radio stations ran them? If you encourage local radio stations and wspapers or radio stations and wspapers or radio stations ran them? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wspapers to use public service announcements? If you encourage local radio stations and wsp
How White Local 2008/0 storm encou	Commercial Code Compliance activities. In addition, interaction with West Hollywood's Chamber of Commerce and related neighborhood groups and Business Associations is key in getting the word out to the business community. Public Outreach material is also available at every applicable City event. d you encourage local radio stations and wspapers to use public service announcements? w many media outlets were contacted? ~1-4 ich newspapers or radio stations ran them? cable stations have High School Video PSA's on file. (FY D9) These promote environmental responsibility and healthy drains. These are available for their use at any time and are

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7.	Did you supplement the County's media purchase funding additional media buys?	by	Yes 🗌	No 🖂
	Estimated dollar value/in-kind contribution: Type of media purchased: Frequency of the buys:	N/A N/A N/A	_	
	Did another agency help with the purchase? N/A		Yes 🗌	No 🗌
8.	Did you work with local business, the County, or of Permittees to place non-traditional advertising?	her	Yes ⊠	No 🗌
1	If so, describe the type of advertising. At each community event, staff engage booth visit			
	about the environment, and how small changes in can have a positive effect on the environment. En upon keeping the storm drains clean by not allowing pesticides to wash into the gutters. We remind petheir pets, pick-up litter and to not allow automotive into the storm drains. These community based, so methods have proven effective in both modifying involving booth visitors in the health and beauty of	nphas ng fe ople e flui ocial oehav	sis is plac rtilizers a to pick up ds or pai marketing /ior, as w	ed nd o after nts o ell as
9.	Did you establish local community partnerships to distribute educational storm water pollution preven material?	tion	Yes ⊠	No 🗌
	Describe the materials that were distributed:			
	Biodegradable doggy bags & pet waste tip cards we through Neighborhood Watch groups, as well as to dog licensing program. In addition, City Code Contandem with our Sheriff's Department, distributed materials at West Hollywood dog parks during any sweeps.	hrouç ipliar these	gh the Cit nce Office same	y's
!	Who were the key partners? Neighborhood Wat	ch gr	oups	
i	Who was the audience (businesses, schools, etc.)?			
	Residents who walk/own dogs, general population City, as appropriate.	and	visitors t	o tne
10	Did you participate in or publicize workshops or community events to discuss storm water pollution	?	Yes ⊠	No 🗌
	How many events did you attend? ~12-15			
11.	·	orm	Yes ⊠	No 🗌

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12	Has awareness increased in your community regarding storm water pollution?	Yes ⊠	No 🗌
	Do you feel that behaviors have changed?	Yes 🖂	No 🗌
	Explain the basis for your answers. Include a desc evaluation methods that are used to determine the agency's outreach.	•	your
	Community awareness continues to increase due & outreach, coupled with City's Code Compliance enforcement actions, as well as site inspections we by the City's environmental consultant, John L. He	Divisions' hich are condu	ucted
13	. How would you modify the storm water public edu improve it on the City or County level?	cation program	to
	Russian language public outreach materials – ava	ilable countyw	ide.

Attachment U-4

B. Industrial/Commercial Facilities Prog
--

1.	Critical Source Inventory Database	
 /: !: · I		

oid you (individually or jointly) update the Database for Critical Sources Inventory? Yes ⊠ No □						
anr rou	Critical Source Inventory is updated prior lally thereafter. Field inspectors also upon ne basis when observations in the field so loved from the list.	date the Critical So	urce Inventory on a			

2. Inspection Program

Provide the reporting data as suggested in the following tables.

Category	Initial Number of Facilities at the start of cycle proposed for inspection by categories	Number of facilities inspected in the current reporting year	% Completed at the time of this report for present cycle (from the initial value, and from the updated value after	Total number since permit adoption
	(after the initial year, the updated number based on the new data)		first cycle)	
Restaurants	N/A. (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	100%	830
Automotive	N/A. (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	100%	104
Ind/Comm.	N/A. (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	100%	160
	1 " 10 1 1		TL - 0'(('	

Comments/Explanation/Conclusion:

The City continues to promptly respond to complaints/observations of illicit discharges, as well as to conduct routine inspections, regardless of the existence of a reporting cycle.

Attachment U-4

3. **BMPs Implementation**

Provide the reporting data as suggested in the following table.

Category	Number of facilities inspected by category in this reporting year	Number of facilities identified as adequately implementing BMPs as specified in this reporting year	% adequately implementing out of total in this reporting year	Number of facilities required to implement or upgrade in this reporting year	Number of facilities inspected by category in this reporting cycle	Number of facilities identified as adequately implementing BMPs as specified in this reporting cycle	% adequately implementing out of total in this reporting cycle	Number of facilities required to implement or upgrade in this reporting cycle	Total Number during this permit adequately implementing	Total Number during this permit required to implement or upgrade
Restaur ant	0 (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	N/A	N/A	N/A	N/A	N/A	N/A	722	108
Autom otive	0 (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	N/A	N/A	N/A	N/A	N/A	N/A	78	26
Ind/Co m	0 (There is currently no reporting cycle.)	0 (All required inspections completed in previous reporting cycle)	N/A	N/A	N/A	N/A	N/A	N/A	124	7

Comments/Explanation/Conclusion: There is currently no reporting cycle since the MS4 permit has expired.

Attachment U-4

4. Enforcement Activities

Provide the reporting data as suggested in the following tables.

Enforcement Actions by categories (e.g. Warning letter, NOV, referral to D.A., etc.)	Number of facilities issued enforcement actions in the current reporting year	Number of facilities issued enforcement actions in the current reporting cycle	Number of facilities (re)inspected due to enforcement actions in current reporting year	Number of facilities (re)inspected due to enforcement actions in current reporting cycle	Number of facilities brought into compliance in the current reporting year	Number of facilities brought into compliance in current reporting cycle	Total number of enforcement actions since permit adoption (by category)
Verbal Warning	1	Ü	1	U	1	U	~120
NOV	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Citations from City Commercial Code Compliance	15	U	~15	U	15	U	U

Facilities by category	Number of Warning letters	Number of NOVs	Number of Referral	Number of Other	Citations from Code
					Compliance
Restaurant	U	N/A	U	U	U
Automotive	U	N/A	U	U	U
Ind/Comm.	U	N/A	U	U	U

Comments/Explanation/Conclusion:

Inspectors/City Staff attempt to use friendly facilitation methods in the form of educational materials, gentle reminders, and hands on methods to encourage facilities to use appropriate BMPs in their everyday operations. Citations are sent when other methods fail to bring about anticipated results. (1) Illicit Discharge complaint was investigated by the City's Stormwater consultant, John L. Hunter & Associates during FY 2011/12; Verbal Notice given – situation resolved. (15) Citations issued by City's Code Compliance Divisions for FY 2011/12. No outstanding cases at this time.

Attachment U-4

5.	Program	Implementation	Effectiveness	Assessment
----	---------	----------------	---------------	------------

Please give a brief assessment of the implementation of the program in removing pollutants from the storm water discharges. Please provide an explanation. Suggested improvements or adjustments based on the knowledge gained through this reporting period activities must be reflected in a change in the SQMP, if warranted.

	_	_
Highly Effective ⊠	Somewhat Effective	Non-effective
I lightly Lifective 🖂	Somewhat Lifective [

Comments/Explanation/Conclusion:

The NPDES program is generally well received by the facilities on the Critical Source Inventory. Outreach materials distributed during routine site inspections help open discussion of necessary BMP's and why they need to be implemented. This cycle, enforcement was executed by Code Compliance staff. Given the constant turnover of businesses and managers, ongoing education and inspection is key. Facility owners, managers and staff generally respond well to inspectors' requests for changes in operations to meet requirements for compliance.

6. You must also submit a quarterly electronic submittal of your Industrial/Commercial Facilities Program activities.

N/A. The Industrial/Commercial Facilities Program and corresponding Critical Source Inventory is managed & maintained by the City's contracted environmental consultant, John L. Hunter & Associates.

C.

Development Planning Program (Part 4.D)						
1.	impaction biological and wind required CWA author authors address address and so biological and so bio	your agency have a process to minimize cts from storm water and urban runoff on the gical integrity of natural drainage systems water bodies in accordance with rements under CEQA, Section 404 of the local ordinances, and other legal prities? I examples showing how storm water quality in seed in environmental documents for projects See Attachment.	•	ere		
2.		your agency have procedures to include the rements in all priority development and redevents:				
	a)	Maximize the percentage of permeable surfaces to allow more percolation of storm water into the ground?	Yes ⊠	No 🗌		
	b)	Minimize the quantity of storm water directed to impermeable surfaces and the MS4?	Yes ⊠	No 🗌		
	c)	Minimize pollution emanating from parking lots through the use of appropriate treatment control BMPs and good housekeeping practices?	Yes ⊠	No 🗌		
	d)	Provide for appropriate permanent measures to reduce storm water pollutant loads from the development site?	Yes ⊠	No 🗌		
3.		ne types and numbers of BMPs that your agenty projects to meet the requirements describe		ed for		
Fossil Filter Catch Basin Inserts - 15 Signage/Stencils - 29 Infiltration – 3 Biofiltration – 13 Hydrodynamic Separation Systems – 1 Harvest & Reuse – 1						
4.		ribe the status of the development or implement or implem	entation of	f peak		
N/A. N	lo natu	ral drainage systems.				

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5.	Has your agency amended codes and/or	
	ordinances to give legal effect to the SUSMP	Yes⊠ No □
	changes required in the Permit?	res 🖂 INO 🗀

6. Describe the process your agency uses to include SUSMP design standards in new development and redevelopment project approvals.

Developers submit plans to the City for review. The City staff determines whether the project is included in the priority project category or not. If yes, then appropriate forms and guidelines are provided to the developers. Pre-Construction: Projects are sent for NPDES review to consultant John L. Hunter & Associates. Building permits are not issued until the SUSMP/SWPPP is approved.

Post-Construction: Inspection of BMP's prior to issuance of Certificate of Occupancy. Consultant inspects and signs off on installation. Annual inspection of structural BMP's conducted. Deficiencies are corrected, fines may be levied.

7. How many of each of the following projects did your agency review and condition to meet SUSMP requirements last year?

	a)	Residential	4	
	b)	Commercial	5	
	c)	Industrial	0	
	d)	Automotive Service Facilities	0	
	e)	Retail Gasoline Outlets	0	
	f)	Restaurants	0	
	g)	Parking Lots	0	
	h)	Projects located in or directly adjacent to or discharging directly to an environmentally sensitive area	0	
	i)	Total number of permits issued to priority projects	9	
what is the percentage of total development projects that were conditioned to meet SUSMP requirements?				

9. How has your agency prepared to reduce the SUSMP threshold for industrial/commercial facilities to 1 acre from 100,000 square feet in 2003?

Adoption of legal authority.

8.

At 1.9sq miles, the city has very few projects that would meet the one acre threshold, about 0-2 a year.

We have procedures in place for all priority projects, including those over 1 acre in size. Applicants must prepare a SWPPP and SUSMP and are inspected routinely by the City's Public Works Inspector.

		Allaciiii	ient 0-4	
10.	will ı	equire/did require	additional projects per your projects per your implementation of SUSN alt of the lower threshold.	ИP
11.	regio prog	onal or sub-regiona	ticipate in an approved al storm water mitigation n part or wholly SUSMP development?	Yes □ No ⊠
12.	for p cons prov	reparing and revie sider potential stori ide for appropriate	•	to and Yes ⊠ No □
N/A.	ii no,	provide an explan	ation and an expected d	ate of completion.
13.		your agency updat e past year?	e any of the following Ge	eneral Plan elements
	a)	Land Use	Yes ⊠ No	
	b)	Housing	Yes⊠ No	
	c)	Conservation	Yes⊠ No	
			Yes ⊠ No now watershed and storn onsiderations were include	n water quality and
Work			2007/08 and was completed	
Water	shed and	d stormwater quality	management updates were	part of the process.

14.	How many targeted staff were trained last year?	43
15.	How many targeted staff are trained annually?	40-60
16.	What percentage of total staff are trained annually?	~25%
17.	Has your agency developed and made available development planning guidelines?	Yes ⊠ No □
18.	If no, what is the expected date that guidelines will be developed and available to developers?	N/A
19.	What is the status of completion of the technical ma	nual for siting

BMP manual has already been developed by the Principal Permittee.

Applicants are further directed to www.bmpla.org. The West Hollywood
Construction booklet "working for a Cleaner Bay", online and in hard copy.
The California Stormwater Quality Association's (CASQA) website and BMP Handbooks are commonly utilized as a reference.

and design of BMPs for the development community?

- D. Development Construction Program
 - 1. Describe your agency's program to control runoff from construction activity at all construction sites within its jurisdiction.

Contractors and owners complete an "Owner's Certification of Best Management Practices at All Construction Sites" prior to the issuance of demolition or building permits. All sites >1 acre are required to file a NOI with the State and obtain a WDID number – prior to plan check approval and issuance of subsequent permits. The City's Public Works Inspector monitors all job sites routinely throughout the each week.

2.	imple (Loca	your agency require the preparation, submementation of a Local Storm Water Pollution all SWPPP) prior to the issuance of a grading that meet one or all of the following criteria	Prevention Prevention	
	a)	Will result in soil disturbance of one acre or greater	Yes ⊠	No 🗌
	b)	Is within, directly adjacent to, or is discharging directly to an		\Box
		environmentally sensitive area	Yes ⊠	No 🗌
	c)	Is located in a hillside area	Yes $oxed{\boxtimes}$	No 🗌
3.	Attac	h one example of a local SWPPP. See At	tachment	•
4.	Describe the process your agency uses to require proof of filing a Notice of Intent for coverage under the State General Construction Activity Storm Water permit and a certification that a SWPPP has been prepared prior to issuing a grading permit?			n that a

Applicants required to file a NOI must have a copy of the NOI on file,

and provide a WDID number - prior to plan check approval. Demolition, grading or building permits are not issued until the

WDID number has been ascertained.

- 5. How many building/grading permits were issued to sites requiring Local SWPPPs last year?

 1
 6. How many building/grading permits were issued to sites requiring coverage under the General Construction Activities Storm Water Permit last year?

 1
 7. How many building/grading permits were issued to construction site less than one acre in size last year?

 637
- 8. How many construction sites were inspected during the last wet season? (Total # of inspections is provided.)

 1,890
- 9. Complete the table below. *Due to database limitations, categories for violations are not readily available. The table below reflects best estimates based upon total number of violations issued for FY 2011/12 by the City's Code Compliance Divisions.

Type of Violation	# of Violations	% of Total Inspections	# of Follow-up Inspections	# of Enforcement Actions
Off-site discharge of sediment	U	U	U	U
Off-site discharge of other pollutants	U	U	U	U
No or inadequate SWPPP	0	U	U	U
Inadequate BMP/SWPPP implementation	U	U	U	U

- 10. Describe the process for taking enforcement actions against construction site violations, including the types of actions that are taken.
 - Off-site sediment or other discharge violations job is shut down by Public Works Inspector until site is in compliance with SWPPP/minimum BMPs.
 - Unprotected catch basins, torn sandbags, etc. BMP remedied, then job can resume.
 - Enforcement actions include citations/fines from Code Compliance, working in conjunction with the Public Works Inspector and Environmental Programs (NPDES) Coordinator.
- 11. Describe the system that your agency uses to track the issuance of grading permits.

The	City's Building & Safety Division utilizes a computer to track all grading permits issued by the City.	database

- E. Public Agency Activities (Part 4.F)
 - Sewage System Maintenance, Overflow, and Spill Prevention (only applicable to agencies that own and/or operate a sanitary sewer system)
 - a) Has your agency developed and implemented a response plan for sanitary sewer overflows that includes the requirements in Order 01-182? Yes ⊠ No □ b) How many sanitary sewer overflows 1 occurred within your jurisdiction? All with How many did your agency respond to? c) **LA County** d) Did your agency investigate all complaints received? Yes ⊠ No □ How many complaints were received? e) 1 f) Upon notification, did your agency immediately respond to overflows by containment? Yes ⊠ No □ Did your agency notify appropriate g) sewer and public health agencies when a sewer overflowed to the MS4? Yes ⊠ No □ h) Did your agency implement a program to prevent sewage spills or leaks from sewage facilities from entering the MS4? Yes ⊠ No □ If so, describe the program:

The City is implementing many measures to comply with SSO and SSMP Program requirements. Measures include a contract with LA County to provide:

- Periodic cleaning
- **Root control**
- Grease and other blockage related inspections
- **Emergency call-outs**
- Industrial Waste Program/F.O.G. Program

A multi-year master plan is in place for sewer rehabilitation and maintenance. Annual budget for sewer rehabilitation and maintenance is \$700,000.

Did your agency implement a program i) to identify, repair, and remediate sanitary sewer blockages, exfiltration, overflow, and wet weather overflows from sanitary sewers to the MS4? Yes ⊠ No □ If so, describe the program:

The City is implementing many measures to comply with SSO and SSMP Program requirements. Measures include a contract with LA County to provide:

- Periodic cleaning
- Root control
- Grease and other blockage related inspections
- **Emergency call-outs**
- Industrial Waste Program/F.O.G. Program

A multi-year master plan is in place for sewer rehabilitation and maintenance. Annual budget for sewer rehabilitation and maintenance is \$700,000.

- 2. **Public Construction Activities Management**
 - What percentage of public a) construction sites 5 acres or greater in size did your agency obtain coverage under the State of California General Construction Activities Storm Water Discharge Permit?

0	%

b) Give an explanation for any sites greater than 5 acres that were not covered:

N/A. No sites greater than 5 acres in the City.	

			Attachment U-4		
	c)	const	is the total number of active public ruction sites? many were 5 acres or greater in si		1
	d)	obtair Califo Activi Perm const	March, 2003) Did your agency of coverage under the State of prinia General Construction ties Storm Water Discharge it coverage for public cruction sites for sites one acre or er? (No public sites that size.)	Yes ⊠	No 🗌
3.			ntenance/Material Storage Facilition Agement	es/Corpora	ation
	a)	preve	our agency implement pollution ention plans for each public le maintenance facility, material ge facility, and corporation yard?	Yes ⊠	No □
	place for vehicles	the downe	urces vehicle maintenance worl ay to day care & storage of all ed d and/or operated by the City; as age locations or maintenance ya	k. BMPs a quipment s well as	re in and any
	b)	follow	y describe how your agency imple ving, and any additional, BMPs to r arges in storm water:		
		(1)	Good housekeeping practices		
		(2)	Material storage control		
		(3)	Vehicle leaks and spill control		
		(4)	Illicit discharge control		
	imple Maint adeqi	ementi tenanc uate s BMP	rm Water Training of City Staff ing the above. Coupled with Prece of Vehicles and Equipment, aupervision of City staff and theirs are consistently in place.	ventive s well as	eas –
	υ)	opera areas equip	ated vehicle/equipment wash self-contained, covered, sped with a clarifier, and properly ected to the sanitary sewer? N/A	Yes □	No □

If not, what is the status of implementing this

requirement?

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	N/A. The	City has no such areas.	
	d)	How many Permittee owned and/or operated vehicle/equipment wash areas are scheduled to be redeveloped to include the BMPs listed above?	N/A. The City has no owned or operated vehicle wash areas.
4.	Lands	scape and Recreational Facilities Manage	ement
	a)	Has your agency developed a standardized protocol for the routine and non-routine application of pesticides, herbicides (including preemergents), and fertilizers?	Yes ⊠ No □
		Briefly describe this protocol:	res 🖂 No 🗀
	which th that avoi instance	ors perform this service. Landscaping ese materials must be used is perform ds exposure to storm water or urban rs, if City plants are found to require perved and replaced with other plants.	ed in a manner unoff. In some
	b)	How does your agency ensure that there of pesticides or fertilizers immediately be immediately after a rain event or when we the area to be applied?	efore, during, or
	by or und Two staf	ors perform this service. All application of a qualified pesticide for members in the landscape division and Pest Management.	applicator.
	c)	Are any banned pesticides, herbicides, fungicides, or rodenticides stored or applied in your agency's jurisdiction that you know of? If so, list them:	Yes □ No ⊠

	Attachment 0-4
N/A.	
d)	What percentage of your agency's staff that apply pesticides are certified by the California Department of Food and Agriculture, or are under the direct supervision of a certified pesticide applicator? 100%
e)	Describe procedures your agency has implemented to encourage retention and planting of native vegetation and to reduce water, fertilizer, and pesticide needs:

Drought tolerant plants are recommended and found in the landscaping section of the Zoning Code. The City's "Green Building" ordinance passed in 2007, requires compliance with Municipal Code Sections (19.26.060, 19.20.190 and Chapter 15.52) relating to plant materials, irrigation and water conservation.

- 5. Storm Drain Operation and Management
 - a) Did your agency designate catch basin inlets within its jurisdiction as Priority
 A; Priority B; and Priority C?
 - b) How many of each designation exist in your jurisdiction?

Priority A: 132
Priority B: 16
Priority C: 93

Yes ⊠ No □

c) Is your city subject to a trash TMDL?	Yes	No [X
--	-----	------	---

- d) If yes, describe the activities and/or implementation measures that your agency conducted pursuant to the TMDL and any other trash reduction efforts that occurred.
 - 157 debris excluders have been installed.
 - Public trash containers along major arterials, including all bus stops.
 - Street sweeping program: Commercial streets swept daily by vacuum truck; all others once per week.
 - Hand pick-up of litter on main arterials (Santa Monica Blvd, Sunset Blvd, etc.) 6-7 days per week.

*The City is subject to the Ballona Creek Trash TMDL, as well as the Santa Monica Bay Nearshore and Offshore Debris TMDL. But, as of FY 2011/12 they have yet to be incorporated in to the City's MS4 Permit (currently expired). Any implementation actions or compliance dates do not begin until September 2013.

e)		many times were all Priority A bas ned last year?	ins	4
f)		many times were all Priority B bas ned last year?	ins	4
g)		many times were all Priority C bas ned last year?	ins	4
h)		much total waste was collected in catch basin clean-outs last year?	tons	County cleans out under contract. Estimated tonnage available on pro rata basis only.
i)	This and for any operation of the state of t	th a record of all catch basins in yo shall identify each basin as City or Priority A, B, or C. For all basins thated by your agency, include dates ned out over the past year. See At	County nat are o that ea	owned, wned and ch was
j)	trash	rour agency place and maintain receptacles at all transit stops n its jurisdiction.	Yes ∑	☑ No □
k)	year?	many new trash receptacles were ? No known net gain. Some rece thers.		
l)	gene	our agency place special condition rated substantial quantities of trasl ding provisions that:		
	(1)	Provide for the proper management of trash and litter generated from the event?	Yes ∑	〗 No □
	(2)	Arrange for temporary screens to be placed on catch basins?	Yes ∑	〗 No □
	(3)	Or for catch basins in that area to be cleaned out subsequent to the event and prior to any rain?	Yes ∑	〗 No □
m)	of the	rour agency inspect the legibility e catch basin stencil or labels? t percentage of stencils were legible	Yes ∑ e?	☑ No ☐ 100%

n)	Were illegible stencils recorded and re-stenciled or re-labeled within 180 days of inspection?	Yes ⊠	No 🗌
0)	Did your agency visually monitor Permittee-owned open channel storm drains and other drainage structures for debris at least annually and identify and prioritize problem areas of illicit discharge for regular inspection? N/A	Yes □	No □
	Is the prioritization attached?		
	N/A. City has no open channels.	Yes 🗌	No 📙
p)	Did your agency review its maintenance activities to assure that appropriate storm water BMPs are being utilized to protect water quality?	Yes ⊠	No 🗌
	What changes have been made?		
•	157 debris excluders have been installed	-	
•	Public trash containers along major arterall bus stops.	rials, incl	uding
•	Street sweeping program: Commercial st	reets sw	ept
	daily by vacuum truck; all others once pe		op.
•	Hand pick-up of litter on main arterials (S Blvd, Sunset Blvd, etc.) 6-7 days per wee		nica
•	Pet waste stations (81) have been instal	led.	
•	Public recycling containers (~50) have h trash/pollutants and protect water qualit	-	duce
q)	Did your agency remove trash and debris from open channel storm drains a minimum of once per year before the storm season? N/A. No open channels.	Yes □	No □
۳\	How did your agangy minimize the disph		140
r)	How did your agency minimize the disch contaminants during MS4 maintenance	and clear	
loon	Debris is not allowed to enter the outlet	pipes du	ring
clean	iiig.		

Where is removed material disposed of?

	Conitoni	landf:I	l if necessary		
	Sanitary	ianomi	I, if necessary.		
6.	Stree	ts and I	Roads Maintenance		
	a)		or street f the follo	wing:	
		(1)	Priority A – streets and/or street segments that are designated as consistently generating the highest volumes of trash and/or litter?	Yes ⊠	No 🗌
		(2)	Priority B - streets and/or street segments that are designated as consistently generating moderate volumes of trash and/or litter?	Yes ⊠	No 🗌
		(3)	Priority C – streets and/or street segments that are designated as generating low volumes of trash and/or litter?	Yes ⊠	No 🗌
	b)		ping in ng to the	following	
		(1)	Priority A – These streets and/or street segments shall be swept at least two times per month?	Yes ⊠	No 🗌
		(2)	Priority B - Each Permittee shall ensure that each streets and/or street segments is cleaned at least once per month?	Yes ⊠	No 🗌
		(3)	Priority C – These streets and/or street segments shall be cleaned as necessary but in no case less than once per year?	Yes ⊠	No 🗌

7.

			o	more than nce per month.
-,		eaned less than once a month?		No ⊠ All are cleaned
b)		any Permittee-owned parking		
a)	Permit clear of buildup times p less th	ur agency ensure that tee-owned parking lots be kept of debris and excessive oil or and cleaned no less than 2 per month and/or inspected no an 2 times per month to hine if cleaning is necessary.	Yes ⊠	No □
Parkir	ng Facil	ities Management		
	(2)	Identify and select appropriate BMPs?	Yes ⊠	No 🗌
	(1)	Promote a clear understanding of the potential for maintenance activities to pollute storm water? and	Yes ⊠	No 🗌
f)	(whose quality	ur agency train its employees in to e interactions, jobs, and activities of regarding the requirements of the gement program to:	affect sto	rm water
e)	washo only or never streets	ur agency require that the ut of concrete trucks and chutes ccur in designated areas and into storm drains, open ditches, or catch basins leading to the drain system?	Yes ⊠	No 🗌
d)	and ot mainte	ur agency require that concrete her street and road enance materials and wastes be ged to prevent pollutant rges?	Yes ⊠	No 🗌
c)	cutting dispos case s	ur agency require that saw wastes be recovered and ed of properly and that in no hall waste be left on a roadway wed to enter the storm drain?	Yes ⊠	No 🗌

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8.	Publi	c Industrial Activities Management		
	a)	Did your agency, for all municipal activity considered an industrial activity under USEPA Phase I storm water regulations, obtain separate coverage under the State of California General Industrial Activities Storm Water Discharge Permit no later than December 31, 2001?	Yes ⊠	No 🗆
	b)	Does your agency serve a population of less than 100,000 people?	Yes ⊠	No [
9.	Emer	gency Procedures		
	a)	In case of real emergencies, did your agency repair essential public services and infrastructure in a manner to minimize environmental damage? N/A. We had no real emergencies, but procedures are in place should one occur.	Yes □	No 🗆
	b)	Were BMPs implemented to the extent that measures did not compromise public health and safety? N/A	Yes 🗌	No 🗆
10.	Feasi	bility Study		
	a)	Did your agency cooperate with the County Sanitation Districts of Los Angeles County to prepare a study which investigates the possible diversion of dry weather flows or the use of alternative treatment control BMPs? N/A. County Sanitation District does not have any studies for this type of project in the Ballona Creek Watershed.	Yes 🗌	No 🗆
	b)	Did your agency review its individual prioritized list and create a watershed based priority list of drains for potential diversion and submit a listing of priority diversions to the Regional Board Executive Officer?		
Re	eviewe	d and determined no applicable sites.	Yes 🖂	No 🗌

- F. Illicit Connections and Illicit Discharges (IC/ID) Elimination Program (Part 4.G)
 - 1. Attach a copy of your agency's IC/ID Elimination Implementation Program (Part 4.G.1.a.). **See attachment.**
 - 2. Attach a map of your storm drain system showing all permitted connections (if available), and the locations of all illicit connections and discharges that occurred last year (Part 4.G.1.b). If your agency has not completed this requirement, describe the status of the development of a baseline map, including an expected completion date.
 - IC/ID Elimination Implementation Program submitted with 2005-2006 report.
 - Locations/mappings of any and all illicit connections & illicit discharges within the City are transferred electronically to Principal Permittee, on an annual basis – as part of the County's IC/ID Report.
 - 3. Describe your enforcement procedures for eliminating illicit discharges and terminating illicit connections.

The City responds to complaints regarding storm water or other urban run-off pollution. It also proactively conducts routine inspections of regulated businesses and daily inspections of construction sites.

If an illicit discharge is identified, the discharge must be discontinued and immediately cleaned-up. If the discharge reaches the catch basin, the violator is also responsible for cleaning the affected area. The violator is given thirty days to provide a written description of all best management practices that will be used to prevent future discharges into the MS4. Information about illicit connections and discharges are kept in a data base and follow up investigations are conducted for three months.

9.

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4. Describe your record keeping system to document all illicit connections and discharges.

Records for all illicit connections and illegal discharges are maintained on an electronic data base. Each record has background information, witness information, a completed report, pictures and follow-up schedule. Investigation is closed after three months if no discharges are observed after initial violation.

5.	What is the total length of open channel that your agency owns and operates?	No open channels
6.	What length was screened last year for illicit connections?	No open channels
7.	What is the total length of closed storm drain that your agency owns and operates?	No closed storm drains
8.	What length was screened last year for illicit connections?	N/A

Describe the method used to screen your storm drains. Owned by the City of Los Angeles and Los Angeles County.

10. Provide the reporting data for illicit connections as suggested in the following table (you may submit a spreadsheet from your database that contains the information).

Year	Total # reported/ identified	Total # investigated	# that conveyed exempt discharges or NPDES permitted	# that conveyed illicit discharges that were terminated	# that were removed	# that resulted in enforcement action	# that resulted in other actions
01/02	0	0	0	0	0	0	0
02/03	0	0	0	0	0	0	0
03/04	0	0	0	0	0	0	0
04/05	0	0	0	0	0	0	0
05/06	0	0	0	0	0	0	0
06/07	0	0	0	0	0	0	0
07/08	0	0	0	0	0	0	0
08/09	0	0	0	0	0	0	0
09/10	1	1	0	1	1	1	0
10/11	0	0	0	0	0	0	0
11/12	0	0	0	0	0	0	0

11. Explain any other actions that occurred in the last year. N/A

12.		is the average time it takes your agency to initiate connection investigation after it is reported?	an < 24 Hours
	a)	Were all identified connections terminated within 180 days? N/A	Yes 🗌 No 🗌
	b)	If not, explain why.	
		N/A	

13. Provide the reporting data for illicit discharges as suggested in the following table (you may submit a spreadsheet from you database that contains this information).

Year	Total # reported	Total # that were discontinue d/ cleaned up voluntarily through enforcement and the source was identified	# that were cleaned up but the source could not be identified	# that resulted in no evidence of discharge	# that were determined to be conditionall y exempt	# that were exempt or in compliance and the source identified	# that resulted in enforcement action
01/02	4	4	0	4	0	4	0
02/03	26	14	0	10	0	0	8
03/04	27	17	0	19	0	0	12
04/05	48	47	0	29	0	0	13
05/06	36	36	0	20	0	0	16
06/07	94	94	0	0	0	0	50
07/08	84	84	0	0	0	0	84
08/09	64	64	N/A	N/A	N/A	N/A	64
09/10	90	90	N/A	N/A	N/A	N/A	90
10/11	15	15	N/A	N/A	N/A	N/A	15
11/12	16	U	U	U	0	0	15

14.	What report	< 24 Hours	
	a)	☐ No ⊠	
	b)		
		N/A	

15. Describe the your agency's spill response procedures.

After a spill is reported, an investigation is performed ASAP. An inspector and/or Code Enforcement Officer reports to the site and determines whether further agencies or actions are required (e.g. - Haz. Mat Unit, vacuum truck, etc.). Discharges are issued citations and clean-up orders whenever deemed appropriate.

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16. What would you do differently to improve your agency's IC/ID Elimination Program?

Complaints are handled promptly and records kept. No necessary changes are identified at this time.

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17. Attach a list of all permitted connections to your storm sewer system.

N/A. The City has no record of any permitted connections to the storm drain system.

V. Monitoring

Briefly describe any storm water monitoring activities that are not required by Order No. 01-182 that your municipality conducted, participated in, or received funding to conduct in the past fiscal year. These activities should correspond with the dollar amount you listed in Table 2.

The City participates in cost sharing with the City of LA to monitor bacteria, metals and toxics in Ballona Creek. \$30,000 was budgeted for total monitoring, FY 2011/12 costs.

VI. Assessment of Program Effectiveness

A. Attach a summary of the effectiveness of your storm water management program. This summary should include, at a minimum, the following:

Attachment submitted.

- 1. An assessment of your agency's compliance with permit requirements, based on your responses to the questions in this form;
- 2. Descriptions of any evaluation methods that your agency uses to determine the effectiveness of your storm water management program;
- 3. A summary of the strengths and weaknesses of your agency's storm water management program;
- 4. A list of specific program highlights and accomplishments;
- 5. A description of water quality improvements or degradation in your watershed over the past fiscal year;
- 6. Interagency coordination between cities to improve the storm water management program;
- 7. Future plans to improve your agency's storm water management program; and
- 8. Suggestions to improve the effectiveness of your program or the County model programs.
- B. On a scale of 1 to 10 (10 being full implementation of requirements by their deadlines), rate your municipality's level of compliance with Order No. 01-182.
 10.
- C. List any suggestions your agency has for improving program reporting and assessment. **No suggestions at this time.**

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VII. Certification Statement

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted.

Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility, of a fine and imprisonment for knowing violations.

Executed on the day of	, 2012,	
at City of West Hollywood.		
Printed Name: Paul Arevalo		
Title: City Manager		
(Signature)		

Signature by duly authorized representative